

---

# THE ELECTRIC BARGE

## JOB OPPORTUNITIES

Post: Freelance Events Lead Crew  
Reporting to: Operations & Events Manager  
Salary: £13.00 per hour  
Contract: Freelance

Casual Events Lead Crew/ Supervisor required for a unique floating events venue based in Paddington! We are looking for skilled hospitality workers who have experience supervising or managing teams, venues or events.

We offer the flexibility to choose your shifts and competitive rates of pay. Mostly evening and weekend work with a few daytime shifts on occasion. The average shift is approximately 6 hours long.

- London Living Wage provider
- Weekly pay run
- Flexible shifts
- Immediate start
- Training & uniform provided
- Unique and exciting venue with great clients

[The Electric Barge](#) is a unique floating events venue based on the Grand Union Canal in Paddington. We operate catered canal cruises along the Regent's Canal between Paddington and Kings Cross. Perfect for birthdays, wedding receptions, hen dos and office parties, our busy venue is operational from mid-March to December with our peak season from May to September.

### You must have:



Experience in a supervisory & customer facing role.



Specific experience in event hospitality, festival work or meetings & events.



Excellent communication skills.



An upbeat and can-do attitude.



The ability to work independently with minimal supervision and a proactive mindset.



The ability to engage positively with others with a friendly & welcoming approach.



A good command of spoken English.



The right to work in the UK (you will be asked to provide proof at the interview stage).

### You might have:



Hospitality skills training or similar qualification.



Experience in conflict management and complaint resolution.



Experience of working or living on a boat or an interest in doing so.



An interest in pursuing a Boatmasters' Licence.



First Aid or Health & Safety training certificate.

### Main responsibilities

- Meeting and liaising with the event organiser on the day of the event and asserting yourself as the point of contact for the client.
- Coordinate pre-event set up of furniture, bar, catering and other equipment as required.

---

# THE ELECTRIC BARGE

## JOB OPPORTUNITIES

- Delegating roles to Crew members and ensuring that all tasks are completed to a high standard.
- Conducting pre-event briefing with Crew and Skipper before the event starts.
- Welcoming guests & clients on board for their event. Confirming with organiser that all guests are present before the barge departs.
- Delivery of the Health & Safety announcement over the PA for guests if the Skipper is unable to do so.
- Awareness of event schedule and key timings, e.g. caterer arrival, food service, last orders, etc.
- Act as the go-to person for the organiser throughout the event and ensure attentive and friendly service is provided.
- Assist with bar service, food service and glass collection/ replenishment during the event.
- Ensure bar, cabin and bathrooms are clean and presentable for the duration of the cruise.
- Assist the Skipper in communicating with other canal users, boat safety and fending as instructed.
- Ensure that the end of the hire runs smoothly, guests disembark the barge promptly and safely and that all their belongings have been removed from the venue.
- Work with the Skipper to promote a safe and secure environment for guests and Crew.
- Conflict resolution with customers where required.
- Manage post-event clearing, cleaning and restocking. Ensure all post-event instructions given by the Events Manager are followed.

### **Salary & Work Pattern**

This is a freelance role; you need a NI number for invoicing, and you must be available to work on weekends. You will be responsible for your own National Insurance contributions where applicable.

Our Events Manager will be in touch regularly to share details of upcoming shifts and you may apply for those which suit your schedule. Shifts will be predominantly on weekends and evenings.

The rate of pay for this role is £13.00 per hour plus monthly tip share.

### **COVID-19 considerations**

All our events are delivered in a fully covid compliant manner. Provisions & adaptations have been made to all our events to ensure they are safely delivered as per the required guidelines and risk assessments.

### **Equal Opportunities**

The Electric Barge is an equal opportunities employer. We are committed to having a workforce that is representative of the community it serves at all levels of the organisation. We welcome applications from all backgrounds and all sections of the community. For more details on our Equal Opportunities Policy, please contact us.